



Company Profile

Leading Retailer and Distributor

of mobile communication devices, IOT, lifestyle gadgets, accessories, content and value added services

Market Leader

with approximately 35%* market share in Indonesia

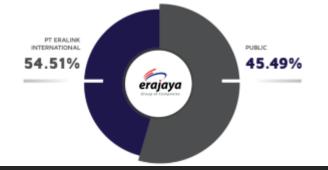
Regionwide Coverage

with more than 1,100 retail stores, 83 distribution centers and around 61,000 third party outlets as channels

Various Indices of IDX

Included in such as LQ-45, Jakarta Islamic Index, IDX30, IDXValue30, IDXGrowth30 and MSCI Small Cap Index

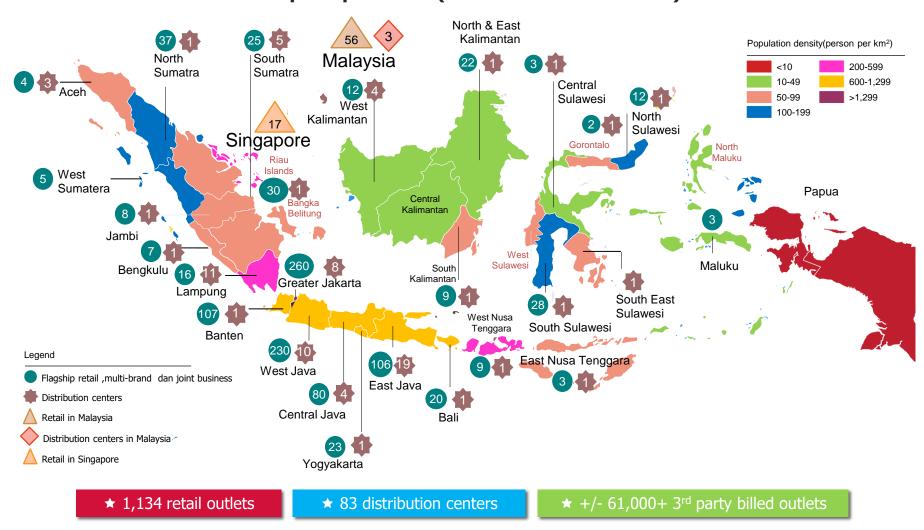
Shareholding Structure



*internal estimate

Regionwide Omnichannel Network

Map of operations (as of 31 December 2019)



Holistic Value Proposition to Customers





Aggressive Market Share Expansion

270+ store opening in 2019 to penetrate market

















Aggressive Market Share Expansion

Next Generation Retail Store Concept – Erafone Megastore 3.0



MS 3.0 Mall Kelapa Gading



MS 3.0 Bali



MS 3.0 Kemang

Product Portfolio Optimization

Handset as Core Product Value









Apple

Huawei

Oppo

Realme







Samsung

Vivo

Xiaomi

Product in Digital – Technology Lifestyle

Grow Value Added, IoT, and Lifestyle Products









DJI

Garmin

Google Nest

GoPro







JUUL

Philips Hue

WPS Office

Brand Awareness Campaigns











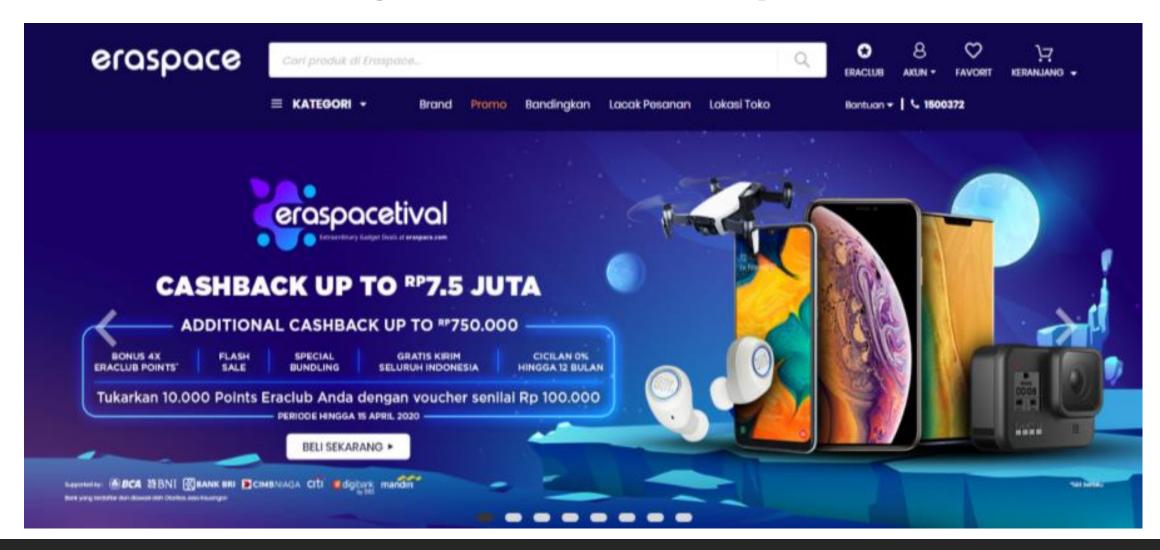


EVENTS

iBoxing Weeks, Samsung Galaxy Land, BCA Expoversary, CIMB Niaga Xtra Xpo, Gadget Invasion Week, Indocomtech, Pekan Raya Jakarta and others

Online Penetration Through E-Commerce

Integrated Service of Store via Eraspace.com



Several Recognition in 2019



"Most Outstanding Company in Indonesia Small Caps Sector 2019" The Asia Money Award



"Excellence in Learning & Development; Business Transformation; and HR Innovation" Human Resources Excellence Awards 2019



"Best Partner for Electronics & Cellular" LMI Awards 2019 Lippo Malls 3 Dekade



"HR Excellence Award 2019 Rating A in Category: Learning & Development Strategy; HR Technology; and Recruitment Strategy" LM FEB UI, SWA & Bank Mandiri



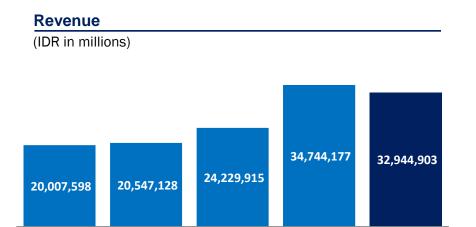
"Erajaya Ranked No. 78 in the Indonesia's Most Valuable Brands with a Brand Value of US\$ 68 Million and A Rating" Brand Finance PLC, SWA, & WIR Global 2019





"The 1st Rank Retail & Services Companies"; and
"The 2nd Rank Best of the Best Companies"
Indonesia Best Companies in Creating Leaders from Within 2019
SWA & NBO Group





FY 2017

FY 2018

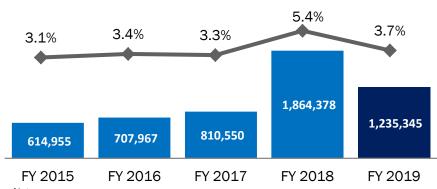
FY 2019

EBITDA⁽¹⁾ and **EBITDA** margins

FY 2016

(IDR in millions)

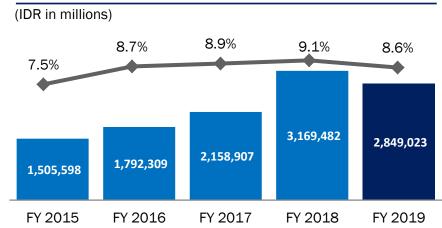
FY 2015



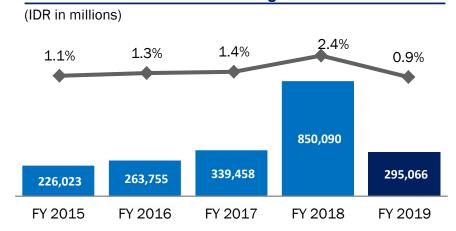
Note:

(1) EBITDA defined as income before income tax, finance cost and depreciation and amortization of pre-paid rent.

Gross Profit and GPM



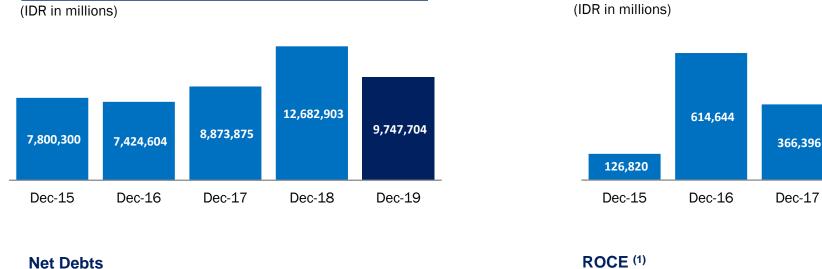
Net Income and net income margins

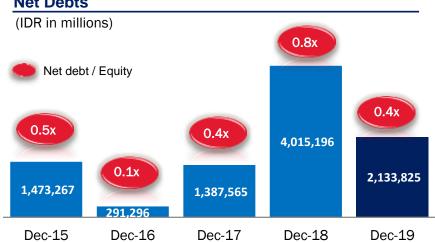


Cash and Cash Equivalents

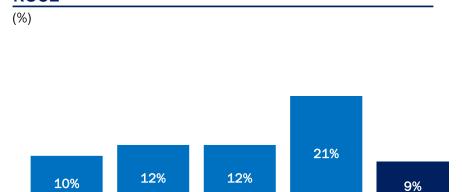
2015

2016





Total Assets



2017

Note: (1) ROCE (Return on capital employed) is defined as income from operations from the preceding n months period divided by the sum of average debt and average equity. Average debt is defined as the average of the sum of short term bank loans, long term debt (including current maturities) at the beginning and end of the respective period. Average equity is defined as the average of total equity at the beginning and end of the respective period.

571,289

Dec-19

2019

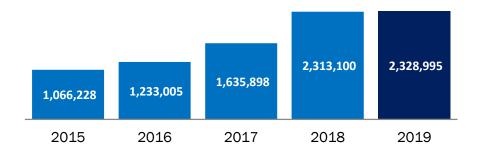
272,102

Dec-18

2018

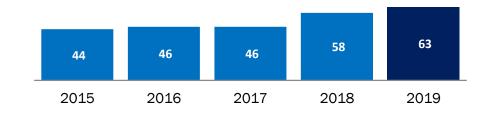
Net Working Capital (1)

(IDR in millions)



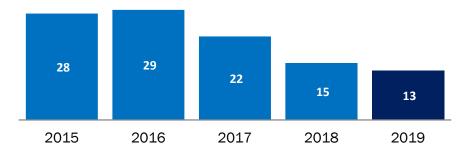
Average inventory turnover days (2)

(Days)



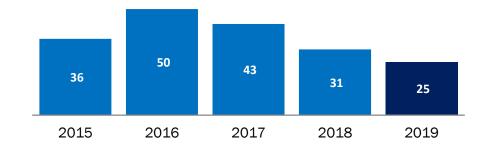
Average trade receivable days (3)

(IDR in millions)



Average trade payable days (4)

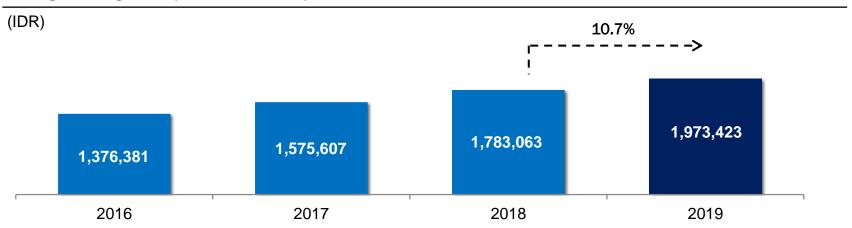
(Days)



Note: (1) Net working capital defined as current assets less current liabilities at the end of respective period.

- (2) Calculated by dividing n days by the ratio of cost of goods sold for the period to average inventories (based on average of inventories balances, net of allowance of obsolescence and decline in value, at the beginning and end of the respective period).
- (3) Calculated by dividing n days by the ratio of net sales for the period to average accounts receivable trade (based on average of accounts receivable trade balances, net of allowance for impairment, at the beginning and end of the respective period).
- (4) Calculated by dividing n days by the ratio of cost of goods sold for the period to average accounts payable trade (based on average of accounts payable trade balances at the beginning and end of the respective period).

Average Selling Price (mobile handsets)



Sales Volume (mobile handsets)

